IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

David J. Attwater, et al.

Patent No.:

5,940,793

Issue Date:

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Serial No.:

08/817,673

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Confirmation No.:

8540

Title:

Voice-Operated Services

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

REVOCATION OF ATTORNEY AND APPOINTMENT OF NEW ATTORNEYS FOR NON-PROVISIONAL APPLICATION, WITH CERTIFICATE UNDER 37 C.F.R. 3.73(b)

Cisco Technology, Inc., a California corporation, certifies that it is the assignee in the patent identified above as shown as follows:

From: David John Attwater, Francis James Scahill, Steven John Whittaker,

and Ahson Diane Simons;

British Telecommunications Public Limited Company To:

Assignment recorded at Reel 8562, Frame 0737;

From: British Telecommunications Public Limited Company;

To: BT Ravenscourt LLC

Assignment recorded at Reel 017982, Frame 0951;

From: BT Ravenscourt LLC; To: Cisco Ravenscourt LLC

Assignment recorded at Reel 017982, Frame 0967;

From: Cisco Ravenscourt LLC; Cisco Technology, Inc.

Assignment recorded at Reel 017982, Frame 0976;

DAL01:919867.1

I hereby revoke all prior powers of attorney in the subject application and appoint the following as principal attorneys with full power to prosecute this application and transact all business in the United States Patent and Trademark Office connected therewith:

I hereby appoint:

Practitioners at Customer Number

05073

all of the firm of Baker Botts L.L.P., my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith, and to file and prosecute any international patent applications filed thereon before any international authorities.

Please address all correspondence to the following:

Barton E. Showalter, Esq.

at the above-mentioned Customer No.

Please direct all phones calls to the following:

Barton E. Showalter, Esq.

Direct: (214) 953-6509

I, Mallun Yen, Assistant Secretary of Cisco Technology, Inc., a California corporation, am empowered to sign this certificate on behalf of the assignee.

I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true; and further, that these statements are made with the knowledge that willful false statements, and the like so made, are punishable by fine or imprisonment, or both, under Section 1001, Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Cisco Technology, Inc.

August 21,2006

By:

Mallun Yen

Assistant Secretary